

Dear valued patient:

In an effort to support national efforts to fight the COVID- 19 pandemic, our practice is taking the following steps to help assure your health and well-being and that of our community:

- We are following directives from the Centers for Disease Control and Prevention (CDC) as a way to limit patient and staff exposure to this virus.
- Your health, and the health of our dedicated staff, matters to us, so going forward we will suspend all non-emergency care for three weeks.
- Patients will be seen only for urgent and emergency dental needs.

We will contact you soon to reschedule routine hygiene appointments. If you are already scheduled for an urgent issue, we will contact you the day before your appointment to discuss your health status, health screening protocols and confirm whether the appointment should be kept. Of course, please call us right away if you have a dental emergency or need immediate care.

The safety and well-being of our patients continues to be our primary concern. We will continue to monitor the status of COVID-19 nationally and within our community and keep you up-to-date regarding our plans to reopen for business as usual.

I urge you to contact us if you have any questions or concerns. We can be reached by phone at XXX-XXX-XXX or by email to [XXXXX@XXX.com](mailto:XXXXX@XXX.com) and will respond as soon as we can.

Thank you,